

Partnership to Improve Dementia Care in Nursing Homes State Coalition Provider Question Worksheet (Self-Assessment Tool)

Direct Care Staff-

1. How does staff address challenging behavioral responses by persons with dementia in your facility?
2. What are the strengths, weaknesses and gaps in your facility's current system?
3. What training is provided to you related to caring for persons with dementia?
4. Is staff in all departments educated on person-centered care for individuals with dementia?
5. Who provides the training? What program/materials/curriculum is used?
6. What policies and procedures are already in place to be used when a resident's behavior worsens?
7. Is leadership supportive of reducing antipsychotic drug use in your facility? If not, why do you think that is?
8. Are residents and families knowledgeable about care options for persons with dementia and non-pharmacological interventions? (In other words, do you sometimes find that families are resistant to taking people off of medications?) Have efforts been made to assure the ongoing provision of information and education regarding the options and alternative interventions?

Leadership- (Nursing Home Administrator, Director of Nursing, Medical Director)

1. How will your facility measure success in improving dementia care and reducing antipsychotic drug use?
2. What do you see as the major barriers to accomplishing this?
3. Are you currently reviewing data related to antipsychotic drug use for all residents, including residents that are returning or were recently discharged from an acute care setting?

4. Are there tools/resources/support that would assist you in analyzing and interpreting data (e.g., telephone or in person support from the Quality Improvement Organization or other state-based nursing home specialists)?
5. If your facility is part of a corporation, does the corporation provide educational materials, clinical support or data analysis?
6. How is the Consultant Pharmacist involved in the overall care of residents and in data analysis?
7. Are there additional activities/roles that you would like to see the Consultant Pharmacist play?
8. Does the Consultant Pharmacist routinely interact with residents and/or families?
9. Does the Consultant Pharmacist routinely engage in staff education?
10. Does the Consultant Pharmacist use tools/resources, such as those from the American Society of Consultant Pharmacists and/or other pharmacy associations?